

Frequently Asked Questions (FAQ) FESR Microphone & Headsets for Personal Purchase

FESR Microphones & Headsets

This information is to assist those interested in purchasing their own personal hand-held FESR microphone or headset. The purchasing and maintenance of this equipment is the responsibility of the purchaser.

The following microphone and headset are compatible for use with the M*Modal Front End Speech Recognition software deployed at Vancouver Coastal Health, Providence Health Care, Provincial Health Services Authority and Fraser Health. The tables below show where this equipment can be purchased and how much it cost at the time this document was prepared.

FESR Microphone

The microphone should be purchased directly from the FESR software vendor 3M/M*Modal. 3M/M*Modal is providing a discount and will also configure the microphone to work with the health authority system prior to shipping.

When ordering, please identify yourself as being with the Lower Mainland Health Authorities so you get the discount and proper microphone configuration.

Did you know that you can also use your personal Smart Phone as a FESR microphone? For further information, please email fesrsupport@vch.ca.

	Price	Contact to Purchase
OM RM-4010N RecMic II - USB Push Button Microphone	\$272 plus GST/PST Includes shipping	Aquity Canada ULC Contact: Joe Attar Email: joe.attar@aquitysolutions.com

Headset

	Price	Examples of Where it can be Purchased
Sennheiser PC7 USB Monaural	\$39.99	AVShop.ca
Sennheiser PC7 USB Monaural	\$44.99	Staples.ca
Sennheiser PC7 USB Monaural	\$49.95	Amazon.ca

Support/Questions

Monday - Friday 8am – 4pm
Transcription Services at 604-806-9696 or fesrsupport@vch.ca